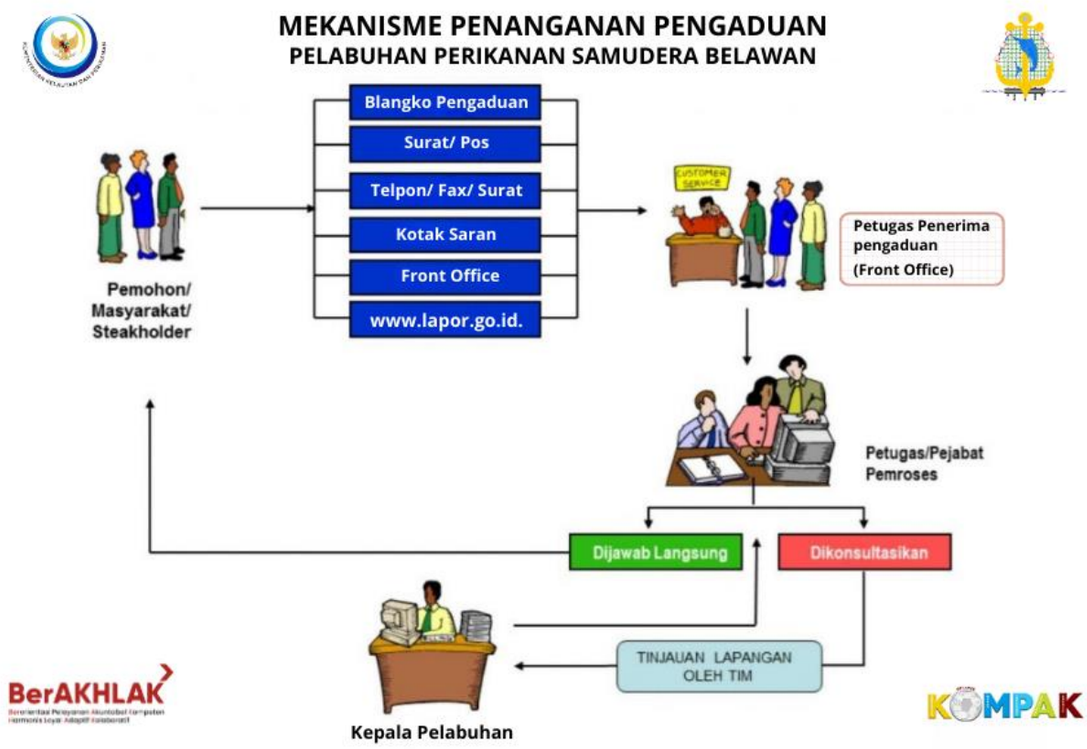

Mekanisme Pengaduan WBS